LEGAL DOCUMENTS / 03

Cookie Policy

Website, app and login

14 NOVEMBER 2026 / ENGLISH

NEXCON.IO ApS · CVR 40831517

Our contact details

The website nexcon.io and the app at app.nexcon.io are owned and operated by NEXCON.IO ApS, which is the data controller for the processing of the personal data we have collected about you.

This policy covers cookies and similar browser storage on nexcon.io, in the NexCon app at app.nexcon.io and during the app's sign-in process.

Our website and app use cookies that may involve the processing of your personal data. We therefore recommend that you read our Privacy Policy, which explains how we process your personal data and what rights you have. You can find the Privacy Policy on our website.

If you have any comments about our Cookie Policy or the processing of your personal data, you are welcome to contact us.

> Data controller: NEXCON.IO ApS · Buchwaldsgade 50 · 5000 Odense C · CVR 40831517 · Telephone: +45 3233 1122 · Email: hi@nexcon.io.

Website: https://nexcon.io. Customer sign-in: https://app.nexcon.io.

What is a cookie?

Cookies are used on almost all websites. In some cases, they ensure that a website works as intended. A cookie is a small file stored on the computer or device you use to visit a website.

Cookies make it possible to recognise your computer and collect information about your visit. Information in cookies may be personal data, either on its own or when combined with other information. One example is a session ID that can be linked to your account. Cookies cannot spread viruses or other malicious software.

The NexCon app also uses browser storage, as described below. The processing of personal data is described in our Privacy Policy.

Cookies for user experience, performance and marketing

When you visit our website, we ask for your consent to use cookies for user experience, performance and marketing. You can change your settings and reject cookies here on our cookie page.

If you reject optional cookies, only cookies that are strictly necessary for the service you have requested are used. Your choice is saved using a cookie. You can change your choice in the cookie settings. If you accept optional cookies, the categories you select are used as described in the cookie declaration.

Types of cookies

Strictly necessary

Cookies that are technically necessary for the website and the service you have expressly requested, such as signing in. They are not used for statistics or marketing. The information may be personal data. Consent is not obtained under the cookie rules to the extent that cookies and similar technologies are strictly necessary for the service you have requested and are used only for that purpose. The processing of personal data remains covered by the Privacy Policy.

User experience

Improves your experience of the website by remembering your preferences and settings.

Performance

Helps us ensure that the website works correctly and allows us to try out different ideas.

Marketing

Helps us understand how our website is used, how effective our marketing campaigns are, and how we can customise and improve the website.

Sign-in cookies in the NexCon app

The following four cookies are used in the NexCon app at app.nexcon.io to keep you signed in, protect your session and return you to the intended page. They are not used for statistics or marketing. The table shows each cookie's name, domain, any restriction to a particular path, purpose, lifetime and when it is set.

Name and domain	Purpose and timing	Lifetime
nexcon_session app.nexcon.io	Keeps the user signed in using a random session ID. After sign-in	Session: deleted when the browser is closed and immediately when the user signs out.
nexcon_auth app.nexcon.io	Indicates which sign-in solution the browser uses. After sign-in	As for nexcon_session: a session cookie that is also deleted when the user signs out.
nexcon_oauth_state app.nexcon.io Path: /api/login	Protects the sign-in process against forged responses. Before sign-in, when the user clicks "Sign in"	No more than 10 minutes. Deleted when the sign-in process is complete.
nexcon_return_to app.nexcon.io Path: /api/login	Remembers which page the user should return to after signing in. Before sign-in, only if the user came from a particular page	No more than 10 minutes. Deleted when the sign-in process is complete.

Browser storage when signing in

At app.nexcon.io, browser storage may be used to complete your sign-in and keep you signed in. Session-based storage is associated with the relevant session or tab. Locally stored sign-in information may remain until it is removed. You can clear cookies and other website data in your browser settings. This may sign you out and reset saved settings.

Cookies in the hosted sign-in process

NexCon's sign-in process uses the hosted sign-in page at auth.nexcon.io, where your identity is checked before you are returned to the app. Cookies and similar browser storage that are strictly necessary to complete and protect the sign-in you have requested are used without cookie consent and only for those purposes. If cookies or similar technologies are used for other purposes, consent is obtained where required by the rules.

Session duration is determined by the sign-in solution's technical settings for session lifetime and inactivity. A session can also end when you sign out. The app's documented cookies and their lifetimes are listed in the table above.

How long are cookies stored?

This depends on the individual cookie and the script that sets it. The specific lifetime or event that triggers deletion is shown in the cookie overview. A cookie's lifetime is not necessarily calculated from your most recent visit. It may also depend on when the cookie is set, the sign-in is completed or you sign out. Cookies with an expiry time are deleted when they expire. A cookie without a fixed expiry time is a session cookie intended to last for the browser session.

The lifetimes of the NexCon app's sign-in cookies are listed in the table above. Session cookies are also deleted when you sign out. The two temporary cookies used before sign-in last for no more than 10 minutes and are deleted when the sign-in process is complete. Locally stored sign-in information may remain until it is removed.

Removing or deleting cookies

You can remove and delete cookies from your device at any time. You do this in the browser you use to access the internet. Where you find the settings for deleting cookies depends on your browser. If you delete cookies, some features may stop working correctly and the website may become slower than usual because it uses cookies to remember some of your choices.

You can remove cookies from all browsers, either individually or all at once. If you use more than one browser, remember to clear cookies from all of them.

You can also clear other website data, including localStorage, in your browser settings. If you delete sign-in information from your browser, you may be signed out and need to select your settings again.

NexCon.io: https://nexcon.io.